

Painting & Staining

When preparing to finish the exterior of wood windows, make sure to fill all nail and staple holes with wood filler. Finish paint on primed or bare wood windows must be applied immediately following installation. Make sure to apply to all exposed wood surfaces.

When you are applying paint or other finish to windows, it is extremely important that you do not paint the weatherstripping; vinyl, plastic or other non-wood parts; sills; pile weatherstripping; hardware, handles, rollers, etc. Paints, stains and varnishes contain solvents which cause plastics or vinyls to dry out and become brittle. Once they become brittle, they will need to be replaced.

Before finishing, remove any marks or imperfections by sanding with a 220 or 320 grit sandpaper. Then clean the surfaces and allow to dry thoroughly before applying your finish.

EXTERIOR FINISHING - Use only a high quality exterior paint. Paint with sash or panels open or removed and keep open until dry. Apply one coat of primer and two coats of paint. We do not recommend staining or use of clear coat finishes on exterior surfaces.

INTERIOR FINISHING - Use only a high quality oil base or latex paint. Paint with sash or panels open or removed and keep open until dry. Apply one coat of primer and two coats of paint. Make sure to finish entire unit, including top, bottom and sides. For staining: follow stain manufacturer's instructions. Softwoods, such as pine, may take stains unevenly. To help avoid a blotchy look, apply a pre-stain wood conditioner before staining. Apply stain, allow to dry, then apply 2 coats of sealant. For more information on staining go to: www.sherwin-williams.com.

General Care & Maintenance

CLADDING - To clean the exterior aluminum cladding, use mild soap and water. Make sure you do not use abrasive cleaners. If you have a stain that does not come clean from the soap and water, you can try using mineral spirits. To maintain the shine of your cladding, use a non-abrasive car wax.

SCREENS - To clean your screen, remove it from the window and wash it with mild soap and water, or use your vacuum cleaner and attachment.

CAULKING - It is the responsibility of the homeowner to inspect and maintain all caulking joints at and around all exterior openings.

Glass Cleaning & Preserve™

Careless and improper cleaning of your glass can permanently damage it. Avoid cleaning your glass in direct sunlight as spotting may occur.

To clean the glass use a mild, non-abrasive cleaning solution with a soft cloth. NEVER scrape the glass with metal blades or knives as this will permanently scratch the glass and void your warranty. For other information on glass cleaning go to: www.glasswebsite.com

PRESERVE™ - Preserve is applied to both the interior and exterior surfaces of the product. It is a temporary, protective film, which safeguards glass from the materials and elements that can damage your window on the job site. To remove, simply pull the corner slowly. Remove the film no later than one year after purchase.

Warranty

2 - Year Defects & Workmanship

All insulated glass windows and patio doors manufactured by FarNorth™ are warranted to be free from defects in workmanship and materials, under normal use and maintenance, for two years from the date of original purchase. All on-site labor for repair of warranted window components within a 75-mile radius of any Scherer Brothers yard will be FREE for two years from the date of installation. A mileage charge will be assessed for repairs beyond the 75-mile range.

"Forever" Free Labor For Reglazing

FarNorth™ will provide in-shop labor FREE of charge for re-glazing of the insulated windows and patio doors we manufacture FOREVER - No matter how your glass is broken. If the reglazing is done in our shop, the labor is FREE. FOREVER. Material charges apply - we pay for the labor, you pay for materials.

20 - Year Glass Seals & Leaks

All insulated glass used for FarNorth™ door and window units is warranted against seal failure, which causes obstruction of vision, by its manufacturer for twenty years from the date of original purchase. FarNorth™ will replace or repair defective glass on-site, labor FREE for two years from the date of original purchase (effective 1/1/99). In-shop glass replacement and reglazing will be provided FREE for the remaining eighteen years of the glass warranty (On-site charge for years 2-18).

Warranty Fully Transferable

This warranty automatically transfers to the new owner if you sell your home.

Warranty Restrictions & Limitations

The express limited warranty above only covers window and door products manufactured, assembled and sold by Scherer Brothers Lumber Company and its subsidiaries ("Scherer Bros.") on or after January 1, 2000. Scherer Brothers or its authorized agents will provide at its option 1) To repair defective product 2) To replace defective product 3) To refund original purchase price. All warranty labor and materials, will be limited to window and transom units installed within 30 feet of ground level. This warranty does not include windows and doors produced by other manufacturers but sold or distributed by Scherer Brothers. Purchasers of these other products should only rely on the warranties those manufacturers provide.

Scherer Brothers limited warranty applies only to products installed according to industry standards and the specific installation instructions provided with the products. This warranty will not apply to damage (not resulting from defect or malfunction) caused by (1) windows and doors installed in structures that are not properly flashed and do not manage the drainage of bulk water and moisture (2) the improper or unreasonable preparation, installation, finishing, use, repair, service, alteration (including alarm systems) or maintenance of the products, including but not limited to painting, staining and varnishing, window sticker removal or film product application to glass, (3) humidity above normal levels, (4) slight glass curvature, (5) minor scratches or other imperfections in the glass that do not impair structural integrity or obscure normal vision, (6) damage to metal surfaces caused by airborne pollutants, and (7) Acts of God.

BUYER ACKNOWLEDGES THAT (1) THE EXPRESS LIMITED WARRANTY ABOVE IS EXCLUSIVE AND IN LIEU OF ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, (2) THE REMEDIES ABOVE ARE BUYER'S SOLE AND EXCLUSIVE REMEDIES AND SCHERER BROS. LUMBER CO. AND ITS SUBSIDIARIES WILL NOT BE LIABLE FOR ANY OTHER LOSS, DAMAGE OR EXPENSE INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND (3) NO OTHER REPRESENTATIONS WERE MADE TO BUYER OR RELIED UPON BY BUYER REGARDING THE QUALITY OR FUNCTION OF THE GOODS SOLD OR THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or an implied warranty's duration, so the above limitations and exclusions may not apply. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.